

KEURMERK BETROUWBAAR AFREKENSYSTEEM (RELIABLE POS SYSTEM QUALITY MARK) MANAGEMENT STATEMENT

Introduction

In this management statement the applicant for the Keurmerk Betrouwbaar Afrekensysteem (Reliable POS System Quality Mark, hereinafter: 'the Quality Mark') lays down that, in the applicant's opinion, the POS system complies with the 'Standard for a Reliable POS System V2.0'. The applicant has arrived at this opinion after carrying out the self-assessment for the Quality Mark version 2.0 (document: self-assessment Quality Mark version 2.0 – 2017.03.13.pub). The findings of the self-assessment are summarized in this management statement. Where the opinion is positive but not strong, it must be stated when improvements will be made.

The self-assessment must be carried out by or on behalf of the producer, supplier or installer for a POS system for which the Quality Mark will be used. The Quality Mark can be used for a POS system that can to a sufficient extent be identified as the POS system [name, version and, if known beforehand, the set of serial or product numbers].

The opinion of the applicant will be assessed at a basic level by or on behalf of Stichting Betrouwbare Afrekenystemen. After this basic assessment:

- ▶ the Quality Mark can be granted immediately;
- ▶ additional information may be requested;
- ▶ a further opinion may be requested of an external IT auditor. A further opinion of an external IT auditor will be requested at the expense of the foundation if the application is part of the audit sampling.

If Stichting Betrouwbare Afrekenystemen

- ▶ has assessed and approved the opinion of the applicant
- ▶ and the applicant satisfies the participant conditions, the foundation will grant the Quality Mark.

The Quality Mark always applies to the specific product.

The Quality Mark is valid for one year. The self-assessment, the management statement and the subsequent assessment must be repeated annually.

The board of Stichting Betrouwbare Afrekenystemen may decide to have the product of the applicant assessed more thoroughly. If the resulting opinion is that the self-assessment and the management statement based thereon describe the quality of the product insufficiently, the Quality Mark will as yet be withdrawn. If it becomes apparent that the applicant's assessment was too optimistic or it is evident that the applicant deliberately worded the opinion in much too positive terms, the foundation may take measures or apply sanctions, such as immediately withdrawing the Quality Mark granted to the POS systems of the applicant or deregistering the applicant completely.

Management statement

The applicant:

hereby states that the POS system (name, version and, if known beforehand, the set of serial or product numbers).

complies with the Standard for a Reliable POS System V2 - 2017.03.13:

- ▶ Register all the events
 - The POS system supports the registration of all relevant events (including metadata such as who, what, when and where). These are all the actions and activities that result in the input or output of data in the POS system.
 - The POS system makes the registration possible from the start of the sales process.
 - Corrections are processed without changing the data of the original transaction.
 - Additional changes are registered with an audit trail to the original transaction.
- ▶ Integrity of the registrations
 - The software is protected against unauthorized changes.
 - The registered events are correct and complete and protected against unauthorized changes.
 - Changes in registered events will remain transparent.
 - The audit trail of changes in software and registrations will remain transparent.
 - Database breaches from outside the POS system will be detected and registered.
- ▶ Storing the registrations
 - The registered details will be stored during the legal retention period of 7 (seven) years.
 - The registered data are demonstrably authentic, have retained their integrity and are verifiable and protected against unauthorized and undocumented changes.
 - The registered data can be made available within a reasonable period of time.
 - The POS system ensures the making of regular backups.
 - The system of measures for storing the data during the retention period and protecting the data against unauthorized changes is documented.
- ▶ The reporting is transparent and reliable
 - The reports are accurate, prompt and complete and show how the report is structured.
 - The POS system supports regular cashing up/daily closing.
 - The POS system supports exporting to common formats, preferably the XML Audit File POS Systems. The dataset to be delivered satisfies the requirements for the XML Audit File.

The self-assessment was carried out by or on behalf of the applicant for the Quality Mark.

Place:

Date:

Name

Signature:
